



Community Account Privilèges



Discounted Fares

20% Route 1 3% Route 20% Route 20% Route 20% Route 20% Route 20% Route 20% Route 1 20% Rou





Scope of Corporate Community Benefit





Discounted Table

ROUTE	FIRST CLASS		BUSINESS CLASS			ECONOMY CLASS									
	F	Р	A	J	С	D	1	Y	В	M	K	N	Q	Т	V
International	20%	20%	20%	20%	20%	5%	0	20%	18%	18%	16%	13%	5%	5%	5%
Middle East	0%	0%	0%	10%	10%	5%	0	20%	18%	18%	16%	13%	5%	5%	5%
Interline	20%	20%	20%	20%	20%	5%	0	20%	18%	18%	16%	13%	5%	5%	5%
Domestic	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%	3%

Terms and Conditions:

- Discounts apply to fare bases and do not apply to taxes and or other fees
- Discount only applies to adult passengers
- Discount only applies to tickets issued and flown by Garuda Indonesia
- Discounts for interline routes only apply to the following airlines:
 - 1. KLM
 - 2. Air France
 - 3. Air Europe
 - 4. All Nippon Airways
 - 5. Japan Airlines
 - 6. Qantas
 - 7. Virgin Australia
 - 8. Jetstar
 - 9. Malaysian Airlines
 - 10. Bangkok Airways
- Discounts cannot be combined with other program discounts



TERM & CONDITION SCHEME



Intended for the Community with a period of 1 (one) year



Valid for flights operated by Garuda Indonesia



Interline flight routes refer to applicable regulations



The corporate tourcode must be displayed on the ticket to receive benefits



For business or personal travel.For administrators, members and spouse



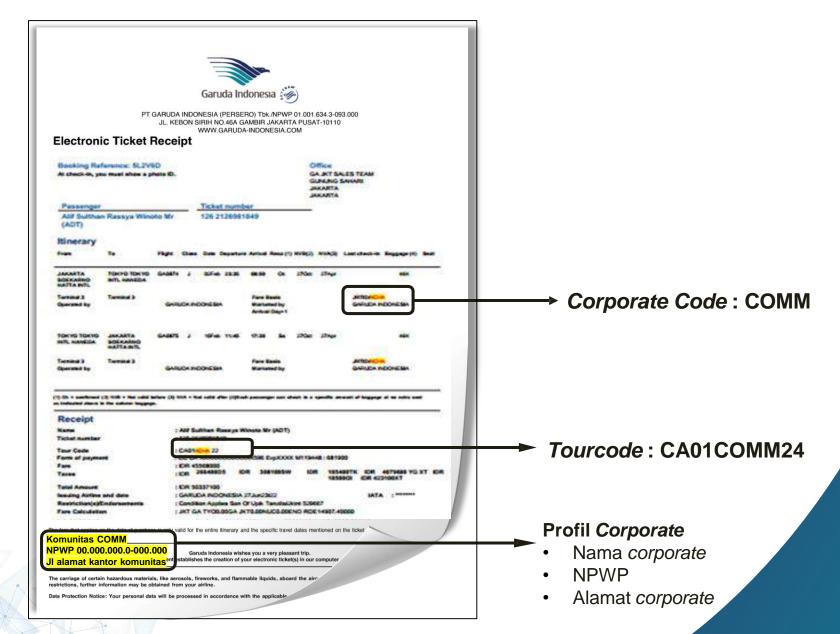
Tickets can be purchased at all Garuda Indonesia offices



Special checkin counters are available at certain airports



Corporate Ticket

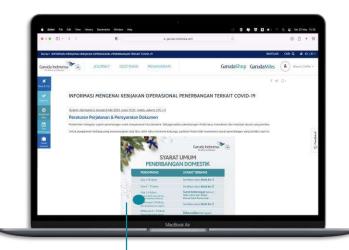




Update Program & Product



Garuda Indonesia Information Update





Klik www.garudaindonesia.com/syaratterbang



- Download Aplication FlyGaruda
- Klik 'More'
- Klik 'Travel Advisories'



➤ Update kebijakan penerbangan juga dapat diakses pada Instagram Garuda Indonesia @garuda.Indonesia pada highlight *Travel Tips* dan "COVID-19 Info"



PROGRAM Benefit MICE

ROUTE	PAX NUMBER	FREE CHANGE NAME	FOC TICKET	TRAVEL VOUCHER	HEADREST	FREE ACCESS LOUNGE CGK & GPS	WELCOME ANNOUNCEMENT	EXTRA BAGGAGE
DOMESTIC	< 100	2 TICKETS	✓	•		-	✓	5 Kg
	<u>></u> 100	10 TICKETS		IDR 5 MIO	✓	15 VOUCHERS	✓	5 Kg
INTERNATIONAL	< 100	•	✓	•	•	-	✓	5 Kg
	<u>></u> 100	-		IDR 5 MIO	✓	15 VOUCHERS	✓	5 Kg

- FOC tickets are valid for the same date, route and group
- Other terms and conditions apply





Special Discount Procedures for Senior Citizens, Students, Retired Military and Accompanied Children

Domestic Route

Rute : All Domestic Route

• DOS : Valid only for flights on Monday, Tuesday, Wednesday, Thursday

BOD : According to the current arrangmentPOI : All Sales Office Garuda Indonesia

DOI : Untill 31 Des 2024



25%



20%

Children

Student

International Route

Route : All International Route

• DOS : Daily

• POI :

Children : All channel autopricing

Student : All Sales Office Garuda Indonesia

DOI : Untill 31 Des 2024





Children

Student

Procedure Apply

Community have to email/Contact to PIC along with supporting documents

community.corp@garuda-Indonesia.com

- Community PIC will verify and submit approval
- If approved, payment must be made
- Once payment is received, tickets will be issued by GASO







Advance Seat Request for Extra Legroom

- Extra legroom in economy class front row and emergency exit row
- The emergency exit row seat option is only permitted for passengers over 15 years old and follows applicable regulations
- Passengers with class Y or GarudaMiles Platinum/SkyTeam Elite Plus members are not charged

	From 1	Indonesia	To Indonesia			
Sub-class	<3 hours	>3hours	<3hours	>3hours		
B/M/K/N/G	IDR 450K	IDR 750K	USD 30	USD 50		
Q/T/V	IDR 750K	IDR 1,200K	USD 50	USD 80		
H/S/L/X	IDR 1,200K	IDR 1,600K	USD 80	USD 110		

Advance Seat Request for Non Extra Legroom

- All economy class seats except the front row and emergency exit row
- Y/B/M/K/N/G-class is free of charge
- Passengers with class Y or GarudaMiles members Platinum/SkyTeam Elite Plus,
 passengers with infants are free of charge

	From	Indonesia	To Indonesia			
Sub-class	<3hours	>3hours	<3hours	>3hours		
Q/T/V	IDR 300K	IDR 600K	USD 20	USD 40		
H/S/L/X	IDR 600K	IDR 900K	USD 40	USD 60		





Promo Excess Baggage

- Discount excess baggage up to 80%
- Promo applies to all Garuda Indonesia routes





Promo Access Lounge

- T3 Soekarno Hatta CGK: IDR 349K (excluding 11% tax)
- Ngurah Rai DPS: IDR 299K (excluding 11% tax)
- Changi SIN : SGD 50 (excluding GST 7%)



Procedure Check-in



Mobile Check-in

Via the FlyGaruda mobile app:

- Domestic Route: 48 2 hours before departure
- International Routes: 48 4 hours before departure



Kiosk Check-in

Kiosk check-in is available 8 – 1 hour before departure at the following airports: CGK, KNO, DJB, SUB, UPG, BPN, PKU, BTJ, DTB, PGK, PLM, DPS, YIA, TNJ, PDG &AMS



Web Check-in

Via the Garuda Indonesia website

- Domestic Route: 48 2 hours before departure
- International Routes: 48 4 hours before departure



Airport Check-in

Airport check-in services are carried out at the airport counter.

- Domestic routes : 120 45 minutes before departure
- Rute International: 180 60 minutes before departure





Procedure Through Check-in

Garuda Indonesia has collaborations with many airlines in the Sky Team alliance and with non Sky Team members.

Inter Airline Through Check-in (IATCI)

Airline partner for through check-in ticket dan baggage check in.

- Air France
- Aero Mexico
- Aerolinas Argentinas China Airline
- Delta Airline
- Korean Air
- KLM
- Kenya Airways Middle East
- **Airlines**

- Czech Airlines
- Aeroflot
- Saudi Arabian
- Vietnam Airline
- Air Eropa
- Tarom
- China Eastern Airline
- Etihad Airways
- All Nippon Airways

- Singapore Airline
- Aircalin
- **Hongkong Airlines**
- Finnair
- Swiss Air
- Oman Air
- Japan Airline
- Turkish Airlines
- Air Canada
- Qatar AirwaysXiamen Airlines

- Qantas Airways
- **Emirates**
- China Southern Airline
- Alitalia
- Cathay Pasific
- Lufthánsa
- **Austrian Airlines**
- Air Vistara
- Bangkok Airways

- ✓ 1 PNR dan 1 ticket with confirmed status.
- status Travel documents must be valid until the final destination
- Minimum connecting 3 hours
- Not valid for connecting times of more than 8 hours
- Baggage rules follow the strictest rules
- Does not apply if there is excess baggage



Procedure Through Check-in

Multilateral Interline Traffic Agreement (MITA)

Airline partner for only baggage through check-in.

- Accesrail
- Aeroflot
- Aerolinas Argentinas
- Aeromexico
- Air Astana
- Air Baltic
- Air Calin
- Air Canada
- Air China
- Air Europa
- Air France
- Air Mauritius
- Air New Zealand
- Air Nugini
- Air Vanuatu
- Air Viatara
- Eva Air

- Bangkok Airways
- Biman
 Bangladesh
- British Airways
- Cathay Pasific
- China Airline
- China Eastern
- China Southern
- Czech Airline
- Delta Airline
- Egyptair
- Emirates
- Ethiopian Airlines
- Etihad Airways

- Japan Airline
- Jeju AirJestar Japan
- Jetstar
- Kenya Airways
- KLM
- Korean Air
- Kuwait Airways
- Lao Airlines
- Latam Airlines
- Lot PolishLufthansa
- Malaysia Airline
- Mandarin Airline
- MIAT Mongolian Airlines
- Middle East Airlines
- Myanmar National Airlines

- Oman Air
- Philippine Airlines
- Qantas Airways
- Qatar Airways Royal Brunei
- Royal Jordanian
- Saúdi Arabian Airlines
- Shanghai Airlines
- Shenzhen Airlines
- Singapore Airlines
- Sri Lankan Airlines
- Swiss International Airlines
- Tarom
- Thai Airways
- Turkish Airlines
- United Airlines
- Uzbekistan Airways
- Neal Airlines

- Alitalia
- All Nippon Airways
- APG Airlines
- Asiana Airlines
- Austrian Airlines
- Fiji Airways
- Finnair
- Gulf Air
- Hahn Air
- Hainan Airlines
- Heli Air Monaco
- Hong Kong Airlines
- Vietnam Airlines
- Virgin Australia
- Xiamen Airlines
- Myanmar Airways International

- ✓ 1 PNR dan 1 ticket with confirmed status
- ✓ Travel documents must be valid until the final destination
- ✓ Valid for connecting on the same day or different days, but a maximum of 12 hours
- ✓ Baggage rules follow the strictest rules
- Does not apply if there is excess baggage



Become Our Corporate Partner



community.corp@garuda-Indonesia.com



THANKYOU

